

Video Visits

Getting the answers and care you need doesn't have to mean rescheduling your day.



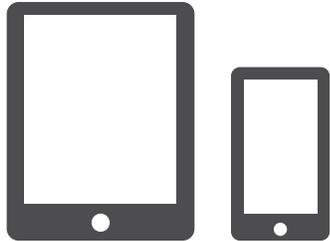
Next time you need your doctor, ask if a video visit is right for your symptoms.

kp.org/mydoctor/videovisits

KAISER PERMANENTE®  thrive

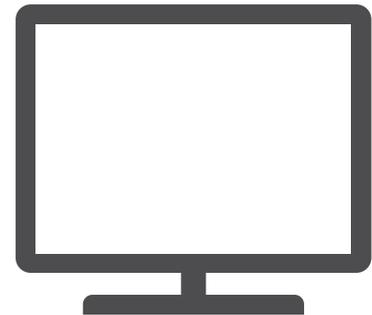
Join Your Video Visit

Join on
Mobile



Go to kp.org/mydoctor/videovisits.

Join on
Computer



Go to kp.org/mydoctor/videovisits.

STEP

1

WWW.

STEP

2



“TAP “View My Doctor Online app” to download the app. OPEN the app and sign in using your kp.org user ID and password.

If you have trouble signing in, TAP “Video Visits Temporary Access” and sign in with your medical record number.

Watch the “New to Video Visits?” instruction video and CLICK “Equipment setup” to prepare.

STEP

3

Go to “Appointments.”
TAP “Join” to start your video visit.

CLICK “Join your visit” to start your visit.

Need Help? Go to kp.org/mydoctor/videovisits and click “FAQs and help.”